# Safety and Security

At Government Medical College Hospital, Jalgaon, we're deeply committed to providing a **safe**, **secure**, **and patient-friendly environment** for everyone who enters our campus. Our comprehensive safety and security measures are designed to protect the well-being of patients, visitors, and staff alike.

## **24/7 Security Services**

- Trained security personnel are stationed throughout the hospital, including at main gates, emergency areas, wards, and key departments.
- Controlled entry and exit points ensure smooth visitor flow while preventing unauthorized access.

### **Surveillance Systems**

- CCTV cameras strategically installed in critical areas help monitor activities, deter theft or misconduct, and enhance overall security.
- Continuous surveillance enables swift response to any safety concerns.

#### Emergency Preparedness

- Detailed **emergency response plans** in place for fire, natural disasters, and medical emergencies.
- Regular drills and staff training ensure we're always ready to manage emergencies safely and effectively.

## Fire Safety Measures

- Fire extinguishers and alarm systems installed at all key hospital locations.
- Staff receive regular training on fire safety protocols, evacuation routes, and proper use of fire equipment.

# Patient and Staff Safety

- Strict infection control protocols including rigorous sanitation, use of PPE, and hand hygiene practices.
- Clearly marked signage throughout the hospital guides patients and visitors safely and efficiently.

#### Access Control in Sensitive Areas

- Restricted access to critical areas such as operation theatres, ICUs, and intensive care
  units ensures sterility and protects patient privacy.
- Visitor policies are carefully enforced to reduce overcrowding and minimize infection risk.

#### Grievance and Help Desk Services

- A dedicated **help desk** is always available to assist patients and visitors with queries and concerns.
- Complaint and feedback systems ensure patient voices are heard, with timely resolution of issues.

#### **Our Commitment**

Government Medical College Hospital, Jalgaon, is unwavering in its dedication to **upholding the highest standards of safety and security**—ensuring that every patient, visitor, and staff member feels protected, supported, and cared for at all times.